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# **Charter of Values**

# Integrity

- 1. We are honest and ethical in everything we do
- 2. We keep our commitments and treat our clients with respect

### Client satisfaction

- 3. Our success is measured by the delight of our clients
- 4. We strive to exceed industry standards in customer service and innovative painting solutions

# Excellence

- 5. We pride ourselves on the quality of our craftsmanship
- 6. We are committed to achieving excellence in the operational and administrative aspects of the business

#### Sustainable solutions

- 7. We take care and responsibility for our environment by utilising best practice waste management systems
- 8. We offer our clients the choice of having Dulux premium, low VOC paints that contain almost no paint smells and less air pollution

## Health and safety

- 9. We are committed to ensuring that the safety of our employees, our clients and our community is never compromised
- 10. We comply with all OH&S legislation

Dulux Accredited Painters. Trusted by Australia's most trusted paint brand.\*

#### \*Reader's Digest Trusted Brands Survey 2016